**CHARTER**

Check the usability issues in PetStore

**START**

11:30 am 30-04-2025

**TESTER**

Aranya

**TASK BREAKDOWN**

#DURATION

short

#TEST DESIGN AND EXECUTION

60

#BUG INVESTIGATION AND REPORTING

20

#SESSION SETUP

10

#CHARTER VS. OPPORTUNITY

100/0

**DATA FILES**

#N/A

**TEST NOTES**

Focused on key usability aspects of the PetStore web application:

– Navigating through product categories

– User registration and sign-in

– Search functionality and results clarity

– Layout consistency across screens

– Shopping cart behavior and accessibility

– Form labels, error messages, and button feedback

Observed whether pages are intuitive, require excessive scrolling, or have unclear options. Also tested accessibility via keyboard navigation and screen reader support.

**BUGS**

#BUG 3011

Search results do not indicate which keywords matched; users may get confused.

#BUG 3012

On smaller screens, the navigation menu covers the product list, making interaction difficult.

#BUG 3013

No visual feedback after clicking "Add to Cart" button.

**ISSUES**

#ISSUE 1

Unclear category hierarchy — users can't easily understand subcategories like "Reptiles" vs "Lizards".

#ISSUE 2

Form fields do not show placeholder text; difficult to tell required format for inputs.

#ISSUE 3

The login page does not include a "Show password" toggle option.